



Power On Australia Pty Ltd
ABN 48 110 752 442

Privacy Statement

Our Commitment

In order to demonstrate our commitment to our customer's privacy we here at Power On Australia Pty Ltd have produced this document to ensure that you the customer feel comfortable with using our web site.

The Power On Australia website contains references and links to third party sites for our customer perusal. Power On Australia can not be held accountable for the privacy or the content of third party websites.

Your Personal Information

As a committed distributor, Power On Australia values its customers and looks after the best interests till the end. This moral follows through not only our office administration but also through our web presence. Our online ordering system is used to collect and sort customer information, which then enables us to assist you and sort out, orders as easily as possible.

As a Power On Australia customer you can feel secure and know that your privacy is protected when using our website. None of your information is stored on our database until an order is placed, we can thereafter assist and delivery the courteous and prompt service, which we are renowned for.

Our web server uses cookies if the customer's browser allows. The cookie is only used for shopping session purpose; it is not used for collecting individual details. Our web site has disabled it's capability of accepting an order without using cookies due to security concern.

Your secure your personal Information

In order to process your order our website will collect your information ie. Name, address, email address, email address and phone numbers as well as financial information to process your order efficiently.

All of your information is secure and we understand the confidentiality of the data, which is contained. At no time will your information be exchanged or sold to any other party or company. Power On Australia will not use your personal information for any other reason other than processing your order. Should your financial or personal details be required in an order, which has been made fraudulently Power On Australia reserves the right to use all customer information and credit card details in order to retain any losses which may occur.



All customer information is kept on a secure server and protected by firewall security systems.

As a Power On Australia customer you may also update your details within our website. By logging on with your username and password your account details will be made available and you are able to make any changes, which you require. Passwords are used on our server using our one-way encryption technology. A forgotten password cannot be retrieved in its original form. A new password must be re-issued each time the customers request a password. Customers can have the re-issued new password sent to them by submitting the correct E-mail address.

Credit Card Information

Your credit card details are used for the purpose of payment of a customer order by third party banking, (third party being Power On Australia). Power On Australia will at no time disclose this information for any other purpose, than to use these details for the payment of a customer order. The customer gives us their authority to use these details for payment of their orders by using this web site or by submitting them through facsimile. All credit card details are encrypted during on-line data transfer using Secure Sockets Layer (SSL) technology. Credit card details are **not stored** in the Power On Australia database. Customers must submit the credit card details each time you place an order.

Power On Australia is highly committed to reducing and prosecuting any peoples which commit any fraudulent activities on our website. In order to minimise fraudulent activities our website will log all IP addresses for the purpose of identifying the customer through their IP address should such a crime be committed. As a first time customer, you may receive a telephone call or E-mail requesting more information or proof (eg faxing a copy of the credit card) to confirm the details that you have supplied to us. If any of the information you supply is found to be false or misleading, we will, if we deem it appropriate, report this to the appropriate authorities for them to prosecute.

E-mail Address

Power On Australia will use customer email addresses only for marketing purposes, such as weekly specials and discounts which the customer may be interested in. Power On Australia may also use your email address to communicate with you the status, cost and shipping details in regards to your order. We may also inform you via email regarding change of address, telephone numbers etc.

Once our newsletter option is available from our website, Power On Australia will only use your email address solely for sending out your newsletter. Newsletters will not be sent to the ones stored in our customer database and only to those customers who subscribe.

YOUR PRIVACY IS OUR POLICY !

